

Outline Lesson Plan

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| Course: Event Support (Volunteering Programme) | Duration: Six hours |
| Subject/Unit: Introduction to the programme and avoiding conflict and reducing risk | Level: Two |
| Topic: To provide an overview of the programme and a workshop on conflict management. | |
| Aims of lesson: To develop an ability to manage conflict, including avoiding conflict, defusing conflict, resolving conflict and learning from events that led to conflict. | |
| Lesson objectives: <ul style="list-style-type: none"> • Understand the programme and the use of blended learning. • Introduce the task-based assignments. • Develop strategies to <ul style="list-style-type: none"> ○ avoid conflict and reduce risk ○ defuse conflict ○ resolve conflict • Use techniques to learn from incidents Post incident considerations | |
| Assumed prior knowledge: <ul style="list-style-type: none"> • Knowledge of events that involve large numbers of spectators | |
| Resources: <ul style="list-style-type: none"> • BE There Magazine • Assessment handbook (Edexcel) | |
| Assessment <ul style="list-style-type: none"> • Task-based assessments will be used to assess learning. | |